

ODETTE MURAT

About the Author

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Odette came to the United States of America from Haiti in 1971. She attended school to learn more of the English language and obtain a Bachelor degree from Baruch College of the City University of New York, in Business Administration majoring in Accounting.

She spent the majority of her career in an international organization, working in the United States and abroad. She occupied various functions growing through the ranks in the administration area, to ultimately become Department Chief of Operations at headquarters and, Deputy Representative/Head of Operations of her organization abroad. In these functions, she oversaw the management of Finances, Human Resources and General Administrations.

Odette's work brought her in contact with individuals of all ranks and files of the hierarchy. She got the opportunity to discover various sides and personalities of human nature and observe their actions and reactions under different circumstances. She has often been amazed at the sequence of events, what triggers them and the consequences resulting from the way they are handled.

Because of her track record and the various positions she occupied along her career in the Administration and Management fields, she has been called upon by peers, subordinates as well as senior management colleagues to provide advices and counseling to help out in decision-making or to interpret difficult situations and provide guidance. Drawing on the vast experiences gathered from her career and that of friends and acquaintances in other line of businesses, the thought came to her to package the lessons learned into case studies and make them available to others. As her advices have helped her peers and colleagues, she thought this information could give advance notice to others of the working world and help them understand certain mechanism of this environment and be better prepared to face some of its challenges. She hopes that the readers will learn something they can apply in their professional and personal life and that the book will influence their behavior and attitude vis à vis their entities, fellow colleagues and employees.

Odette has also discovered that straightforwardness, integrity, strength of character coupled with patience, humility, compassion and perseverance can take one over the many bumps that are bound to surge along a career path.